



Riverview School of Music
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rsom.ca

GENERAL POLICIES

Commitment and Refund Policy

- Students are expected to attend all scheduled lessons.
- If the student must miss a lesson, they will be expected to give at least 48 hours notice (all due consideration will be given in the event of a true emergency, illness, or foul weather).
 - If sufficient notice is given, every attempt will be made to make up that lesson before the end of the term. If that is not possible, then the music school will issue a refund.
 - Lessons missed without sufficient notice will be charged but only made up at the discretion of the instructor, if time is available.
 - Lessons that are missed without sufficient notice because of illness will automatically be rescheduled or refunded.
 - Any make-up lessons will be scheduled in consultation between the instructor and student.
 - Rescheduled lessons may be: 1) scheduled during non-teaching weeks, 2) scheduled as additional lessons at alternate times, 3) divided and used to extend the regular lesson time until they are used up, or 4) “banked” for use in preparing for festivals or recitals.

Music Materials

As much as possible, the instructor will try to supply music and/or accompaniment recordings for the student. However, the student may from time to time need or want to purchase their own copies. Method books for certain instruments also generally need to be purchased at the start of the school year.

Performance Opportunities

Students will have the opportunity at least twice during the year to perform in student recitals & concerts. Depending on skill level, students may also wish to enter festivals or auditions. Information about these events will be passed along as it becomes available.

Accompanists

Depending on the instrument, from time to time through the year students may be expected to rehearse with an accompanist for recitals, concerts, festivals, or competitions. The music school and/or instructor will generally arrange for these accompanists on behalf of the student. The accompanists of course charge a fee, which will be paid directly to them by the student, as arranged with the individual accompanist. The studio makes every effort to match students with accompanists appropriate for their level and repertoire.

PAYMENT INFORMATION

- Payment is to be made in advance by the year, term, or month as arranged with the instructor/music school (unless another arrangement is made to address a specific individual circumstance).
 - Please respect this arrangement in order to avoid any complications or misunderstandings resulting from late or missed payments.
- Payment may be in full with cash, cheque, credit, or debit.
- Students fees are \$24 per half hour (with an additional \$2 off the half hour rate for each additional sibling enrolled at the school)
- Lessons outside the studio may be charged at a higher rate, which would be arranged in advance with the student.
- The student may discontinue lessons at any time by providing two weeks written notice.
- Any unused, post-dated cheques will be returned and any unused prepaid lessons will be refunded at face value.